



**JOHN B. LACSON FOUNDATION MARITIME UNIVERSITY
(Molo), Inc.
(formerly Iloilo Maritime Academy)
M.H Del Pilar St. Molo, Iloilo City
COLLEGE OF BUSINESS**



Level of Parents' Satisfaction of the 3rd Year BSCSM students in Online Education

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by

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Abstract

Online education has increased in popularity in recent years, and is expected to continue to grow based on projected figures related to the use of the Internet and advancements in technology (Lee & Nguyen, 2007). Especially now that we are in the midst of pandemic, online education is the very best option and solution in order for the students to continue their learning. It is important to assess parents' satisfaction with this mode of educational delivery. In today's new normal, it would seem that parent support and involvement with their children's online education is necessary because parents play an integral role in their children's learning. In this study, parents were surveyed concerning their satisfaction with various aspects of their child's online education. Hence, the purpose of this study was to determine the levels of parent satisfaction with online education, and then identify predictors of overall parent satisfaction. The study involved the development and validation of a questionnaire (parent) to determine levels related to satisfaction. The research design used in the study is quantitative research design specifically descriptive using Google Form survey questionnaires composed of 15 items. The data is gathered by using